



### ELIGIBILITY

The OPUS photo card is required to enable users to benefit from reduced fares for transit passes and tickets which are granted to anyone who meets the eligibility criteria set out by the transit organizations, in accordance with their respective regulations. Persons who fail to obtain a valid OPUS photo card must use regular-fare passes or tickets.

### OBTAINING

To obtain an OPUS photo card, users must first fill the form, then go to an issuing office with an identification document (health insurance card, driver's licence, birth certificate or passport). The privilege fee must be paid at the time the card is issued. Supporting documents may be required, depending on age or school attendance.

### DURATION OF CARD'S VALIDITY (based on age on October 31 of the current school year)

- **Child aged 6 to 11 years old:** The card is valid until October 31 following the 12<sup>th</sup> year;
- **Student aged 12 to 14 years old:** The card is valid for 2 years;
- **Student aged 15 years old and over:** The card must be replaced each year by October 31 at the latest; on that date, the person must be younger than the maximum age determined by the transit organization in question.
- **People aged 65 years old and over:** The card is valid for 7 years.

### INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION (R.S.Q., C. A-2.1)

1. The OPUS photo card is considered to be a personalized OPUS card. Personal information collected for purposes of issuing a personalized OPUS card is required either to check, grant or renew the status of the persons eligible to obtain and use a personalized OPUS card providing access to fare privileges, or to renew, change, replace, reactivate or cancel a personalized OPUS card, as applicable;
2. "This personal information is collected by the organization issuing the personalized OPUS card, for itself; for the *Société de transport de Montréal (STM)*, which is responsible for operating the computer system for the Integrated System for the sale of passes and tickets and the collection of public transit fares (the "Integrated System"); and for the benefit of the transit authorities and public transit organizations participating in the *Integrated System*."
3. The public transit authorities participating in the *Integrated System* are: *Agence métropolitaine de transport, Société de transport de Montréal, Société de transport de Laval, Réseau de transport de Longueuil, Réseau de transport de la Capitale, Société de transport de Lévis, Conseil intermunicipal de transport Le Richelain, Conseil intermunicipal de transport Laurentides, Conseil intermunicipal de transport Chambly-Richelieu-Carignan, Conseil intermunicipal de transport du Haut-Saint-Laurent, Conseil intermunicipal de transport de la Vallée du Richelieu, Conseil intermunicipal de transport de la Presqu'île, Conseil intermunicipal de transport de Sorel-Varennes, Conseil intermunicipal de transport du Sud-Ouest, Conseil intermunicipal de transport Roussillon, Conseil régional de transport de Lanaudière, and Ville de Sainte-Julie*. Other public transit authorities may join the *Integrated System* at a later date. In such case, public transit users will be notified of these new transit authorities through notices or mention on the web sites of the AMT, the STM and the other transit authorities participating in the *Integrated System*;
4. The personal information in question will be used for the following purposes:
  - a) issuing, renewing, modifying, replacing, reactivating or cancelling of the personalized OPUS cards by public transit authorities participating in the *Integrated System*;
  - b) selling tickets, collecting public transit fares and distributing certain fares;
  - c) processing fare refunds or returns;
  - d) managing the *Integrated System*;
  - e) preventing, detecting or curbing fraud;
  - f) planning public transit services (information used is not personally identifiable).
5. The following categories of persons may have access to this personal information in performing their duties at the public transit authorities participating in the *Integrated System*: customer service representatives, inspectors, public transit ticket and pass sales agents as well as employees and consultants of these transit authorities who require access to such information in order to perform duties related to selling tickets, collecting or distributing public transit revenues, managing the *Integrated System* or planning public transit services;
6. The personal information in question is collected on a voluntary basis. Public transit users may opt to purchase public transit tickets or passes on anonymous cards for which no personal information is collected and for which no fare reduction privileges are conferred;
7. A customer who declines to provide the personal information required to issue a personalized OPUS card or who declines to identify him/herself for purposes of modifying, replacing, reactivating or cancelling a personalized OPUS card or to obtain a fare refund or return may be refused the requested service or privilege;
8. Anyone who has provided personal information to obtain a personalized OPUS card or to renew, modify, replace, reactivate or cancel a card has the right to consult his/her personal information, obtain a copy, or request the correction of information that is inaccurate, incomplete, ambiguous or that was collected in contravention of the law. To do so, a written request justifying the requestor's identity must be sent to the Access to Information Officer of the *Société de transport de Montréal (STM)*, who is in charge of data processing for the *Integrated System*, at the following address:  
800, De La Gauchetière Street West, Suite 9740, Montréal, Québec, H5A 1J6.

## TO BE FILLED BY THE APPLICANT

Last name: \_\_\_\_\_ First name: \_\_\_\_\_

Postal code: \_\_\_\_\_ Date of birth: \_\_\_\_\_  
Year / Month / Day

For reasons of security, you must answer an authentication question when you submit your form to the service office

## OPTIONAL

☐ I agree to receive information or offers pertaining to public transit.

☐ I agree to obtain information on my OPUS card.

Email: \_\_\_\_\_

STUDENTS AGED **16 AND OVER** MUST ASK THEIR EDUCATIONAL INSTITUTION RECOGNIZED BY THE MINISTÈRE DE L'ÉDUCATION, DU LOISIR ET DU SPORT DU QUÉBEC (MELS) TO FILL THIS PART

Name of educational institution: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Telephone: \_\_\_\_\_ Postal code: \_\_\_\_\_

*"I hereby certify that the person whose name is written above is a **full-time** student at our educational institution. To the best of my knowledge, the above information is correct."*

Affix the seal or stamp of the educational institution here:

\_\_\_\_\_  
Principal's signature

\_\_\_\_\_  
Date Year / Month / Day

*Photocopies will not be accepted*

**For students aged 16 and over**

## MANDATORY SIGNATURE

You will find on this document the text concerning personal information entitled *INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION* (R.S.Q., c. A-2.1).

\_\_\_\_\_  
Applicant's signature

\_\_\_\_\_  
Date Year / Month / Day

**(or signature of the person entitled of parental authority  
if the applicant is less than 14 years old)**

Participating public transit organizations:

